# freshbenies®



### Prescription Savings: Get your drug on (sale)!

Your freshbenies prescription discount gives you 2 ways to save on drugs that are expensive or not covered by insurance - for your family and your pets!

- 1. **Your local pharmacy** Save an average 34-79% on most brand and generic prescriptions at 60,000 pharmacies nationwide.
- 2. **Mail order pharmacy** Order your prescription by mail and save an average 34-79% on most brand and generic medications, plus receive FREE standard shipping.

#### Not sure if there's a discount on your drug? Here are some tips:

- **1** Get a price quote! To find the biggest savings, use your member portal or app to get a price for your drug/dosage at participating pharmacies in your area or by mail. Prices vary between pharmacies, so check first!
- 2 **Try it!** For local pharmacies, just flash your freshbenies membership card and the pharmacist will calculate any discounts and you pay the lower price.

For mail order pharmacy, click to set up your account and order.

Ask! Call our Member Services at 1.855.647.6762 – we're here to help.



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With insurance, my monthly prescription was \$88, but with freshbenies, it's only \$48. The first time I used my freshbenies membership, the pharmacist was skeptical and assured me that nothing was going to be cheaper than using my insurance. I asked her to run my freshbenies info anyway and when the total came out \$40 cheaper, she was so impressed she asked me how you get freshbenies! — Krystal, TX

### **Q&A About Prescription Discounts**

#### **SAVINGS**

## **Q:** What is a Prescription Savings or Discount Plan?

Answer: Drug pricing can vary greatly from one pharmacy to the next – and local pick-up vs. mail order. Most Americans don't even know it. A Prescription Savings Plan or Prescription Discount Program gives you access to lower pricing on some drugs at various local and mail order pharmacies.

# **Q:** Can I use this discount in addition to my insurance or to reduce my co-pay?

**Answer:** No, freshbenies can't be used in conjunction with other discount or insurance cards. Compare pricing for your prescription with any insurance or discounts you have to make sure you get the best price. Sometimes freshbenies will be lower and sometimes your insurance may be lower.

### Q: Will I save on every drug?

Answer: Unfortunately, no. There are 3 drug categories...

**NO SAVINGS:** BOO! Maybe one in three drugs has pricing that's set by the pharmaceutical company and there's just no savings. If you use the freshbenies pricing tool in your app or portal, you'll know your drug falls into this category if there's very little price difference from one pharmacy to the next. The price will likely be MUCH higher than what you'd pay using your insurance. Sorry!

LOW CO-PAY: If you have insurance, some plans offer a low co-pay on a range of common drugs (say, \$5). In this case, skip the savings plan, and happily pay the co-pay. SAVINGS: On many drugs, not only is there a big discount from the retail price, but there can be a LOT of fluctuation in price between stores and/or mail order. In reviewing medications in the freshbenies pricing tool, we've seen them fluctuate from \$150 at a pharmacy on one corner to \$4 just down the street.

# **Q:** Is there a limit to the number of times I can use the discount?

Answer: No.

#### LOCAL PHARMACY

## **Q:** What if the pharmacy doesn't recognize my discount?

**Answer:** Simply show the pharmacist your card (in your app) - when the pharmacist sees it, they'll understand which program you're on. If your pharmacy is in the network but unable or unwilling to process your discount, you can have the pharmacist call 877-640-7912 (Monday to Friday, 7:00 am to 7:00 pm, and Saturday from 8:00 am to 5:00 pm CST).

### MAIL ORDER PHARMACY

# **Q:** How do I order other medications, refills, or renewals through the mail order pharmacy?

**Answer:** To order a new prescription, search for a medication and place your order. Express Scripts will contact your doctor for a new prescription. To refill or renew a medication you have already received through home delivery, please call Express Scripts at 844.604.9164.

## **Q:** How long does it take to get prescriptions mailed to me?

**Answer:** You should allow 7 to 10 days after the prescription is confirmed with your doctor.

### **MEDS FOR PETS**

## **Q:** What types of pet medications are included in this program?

**Answer:** You can use freshbenies to save on many human medications that pets are also prescribed antibiotics, antidepressants, and drugs to treat diabetes and asthma. It doesn't work on medications that are prescribed exclusively for animals - certain types of parasiticides or vaccines.

